

# THE BRIEFING SHEET



www.deltaclippedwings.org

CO-PRESIDENTS: RoyAnne Donnelly  
Donna Wilson

EDITOR: Sue Zino  
VOLUME 12:2017

## COMMUNICATIONS

VICE PRESIDENT COMMUNICATIONS ~ Sue Zino  
sszino45@gmail.com ~ (678) 457.3211

**“Help, my DCW emails are going to my spam/junk file.  
Is there something I can do to fix this?”**

Several members have contacted us lately about our emails ending up in their SPAM/JUNK folder as opposed to their INBOX. Please make sure you have the following email address in your ONLINE/INTERNET email address book/contact list. **Do not just add it to your tablet, smartphone or Outlook contact list, it needs to be in your online address book.**

**dcw@memberclicks-mail.net**

If you find DCW emails in your SPAM/JUNK folder, simply click on each one and choose “move to inbox.”



## WELCOME ABOARD



Carolers are singing, bells are ringing ... the holidays are here. It's the season of hope, caring and sharing. In this joyful season we think about the reason for the season ... family, friends and people we have never met, but hear their stories and show we still care.

We hope all of you have time during this busy holiday to stop and celebrate it in comfort and joy.



RoyAnne Donnelly  
Co-President

flygirlroy@yahoo.com | (770) 855.5476

Donna Wilson  
Co-President

wilson6832@bellsouth.net | (770) 957.6832



## IN MEMORIAM

*The heart, like the mind, has a memory. And in it are kept the most precious keepsakes.*

~ Henry Wadsworth Longfellow ~

**Betty Langham Doss**

August 17, 1937 ~ October 23, 2017

“Stewardess” class January 05, 1959

Betty passed away, with her dear friend of 50 years, DCW member Marti Harding, by her side. She had been fighting chronic lymphocytic leukemia since 2006

**Address** for her stepdaughter, Karen Immler: 727 Village Green Dr., DeSoto, TX 75115



Online condolences may be posted at [www.legacy.com/guestbooks/pensacolanewsjournal/betty-doss-condolences/187051674?cid=full](http://www.legacy.com/guestbooks/pensacolanewsjournal/betty-doss-condolences/187051674?cid=full)

For those who would like to do so, donations may be made in Betty's name to The Leukemia & Lymphoma Society, PO Box 4072, Pittsfield, MA 01202 or <http://www.lls.org>.

## 2018 EVENTS

Event information may also be found on our website ...  
[www.deltaclippedwings.org](http://www.deltaclippedwings.org)

- 📅 Tuesday, January 30 ~ Druid Hills Golf Club
- 📅 Friday, March 23 ~ Atlanta Airport Marriott | Annual Fundraiser
- 📅 May ~ Date TBA ~ The 57th Fighter Group Restaurant

### DELTA CLIPPED WINGS ANNUAL FUNDRAISER

CO-VICE PRESIDENTS, PROGRAMS - FUNDRAISER  
Retta Christoforatos | [rettac@bellsouth.net](mailto:rettac@bellsouth.net) | (770) 597.3054  
Kathy Roper | [kbroper@gmail.com](mailto:kbroper@gmail.com) | (404) 401-1234

## DELTA CLIPPED WINGS'



**INTO THE FUTURE**  
**GiveSmart™**  
*A Mobile Bidding Solutions Company*



We just completed our kick-off event for receiving donations for our Annual Fundraiser at the November Bazaar. We sincerely thank our vendors for the contribution of their goods to offer for auction/raffle in March!

As each of us celebrate this holiday season with our family and friends, let's make a special effort during this time to continue our active support to our worthy charities.

Now is the time to reach out to those businesses and individuals who have supported us in the past and/or to new contributors for 2018. Also, while shopping for family and friends, please consider purchasing an item that you know will make a great auction item and drop it off at one of the drop-off locations listed below. The deadline for DCW to accept donations will be **February 23, 2018**, so it's a good time to start getting those donations now. Good luck with your solicitations!

Note: The Sponsor Letter of Introduction and the Donation Form can be found at the end of the newsletter.

DROP-OFF LOCATIONS FOR DONATIONS		
Area of Town and Member Contact Info		
EAST COBB and NORTHSIDE		
Sandy Chinn ~ 3906 Ardsley Dr., Marietta ~ s30wing@gmail.com, (770) 578.4905		
EAST ALPHARETTA, JOHNS CREEK, DULUTH, SUWANEE	VIRGINIA HIGHLANDS	
Bettie Asip ~ 7740 Little Aston Way, Duluth basip@att.net, (770) 813.9852	Susan Kraham ~ 785 Virginia Ave. NE, Atlanta slkraham@bellsouth.net, (404) 876.7876	
LAWRENCEVILLE, SNELLVILLE, LILBURN, LOGANVILLE		
Retta Christoforatos ~ 607 Hunt Station Dr., Lawrenceville ~ rettac@bellsouth.net, (770) 597.3054		
SOUTHSIDE		
LaVonne Lindquist ~ 9065 Endicott Pl., Jonesboro lavonlin@bellsouth.net, (770) 471.0982	and	Donna Wilson ~ 362 Kibbee Rd., McDonough wilson6832@bellsouth.net, (770) 957.6832

Our one wish to Santa is always the same every year and that is the gift of your time as a volunteer for one of the various subcommittees that are so critical to a successful fundraiser. We will publish the Chairs for each committee and their duties in the January newsletter. We will also have volunteer sign-up sheets available at our January 30<sup>th</sup> luncheon ... we hope you will give thoughtful consideration to joining one or more of these teams.

Since we will be using a mobile bidding system for the first time in 2018, we really need volunteers who have previously participated in a mobile bidding auction or those of you who are very comfortable using handheld devices to serve as assistants for auction participants who may need help bidding. There will be a training session for this committee prior to the auction to ensure you are comfortable with the bidding steps, plus we will have a GiveSmart representative on site for the auction, so please be a pioneer and sign-up for this committee!

Also as a reminder to all DCW members, go to [www.givesmart.com](http://www.givesmart.com) to learn about GiveSmart's mobile bidding platform. We will publish more information about GiveSmart as we get closer to March 23<sup>rd</sup>.

We wish you and yours a beautiful holiday season and health and happiness in 2018!

Retta and Kathy



A Request from LaVonne Lindquist  
EVP Public Relations & Diplomacy  
[lavonlin@bellsouth.net](mailto:lavonlin@bellsouth.net) | (770) 471.0982



Our Fundraiser is fast approaching, and I continue to be very busy soliciting. Although I enjoy the soliciting part, it's the picking up of the items I really need help with. If you would be willing to help, please send me an email or call.

If you send an email, please be sure to include what area of town you live in since I try to group items together according to location so there isn't as much driving involved.

If you pick up items for me, please be sure to take some blank donation forms with you and/or get a business card from the establishment." We use the information on the donation forms to send tax receipts and thank you notes.

**TIP:** When I solicit, I attach a Donation Form to the Sponsor Letter of Introduction, so the business will have all pertinent information. It's also a good idea to keep blank donation forms/sponsor letters in your car so when you are out and about, you can solicit the businesses/restaurants you frequent.

I really appreciate everyone who has helped me in the past, I couldn't do what I do without your help.

LaVonne

## DELTA'S MILITARY LOUNGE



DCW MILITARY LOUNGE COORDINATOR

Cathy Davis Hall | [cathy@atlantafinehomes.com](mailto:cathy@atlantafinehomes.com)

Delta's Military Lounge in Atlanta offers DCW members, their family and/or friends to welcome and thank our service men and women and their families as they come home to Atlanta or just pass through on their way home for the holidays.

Please consider volunteering part of one day to express your gratitude.

**DATES:** November 27<sup>th</sup> ~ January 4<sup>th</sup> from 0600-2200 daily

**Four volunteers per shift | Shifts are in two-hour increments.**  
**Shift times are posted on the below-mentioned link.**



**SIGN-UP LINK:** <http://atlhubcomm.ivolunteer.com/militarylounge>

**DELTA MILITARY LOUNGE SUPERVISOR:** Stefanie Fasselin | (404) 314.8962, [Stefanie.A.Fasselin@delta.com](mailto:Stefanie.A.Fasselin@delta.com)

**FOR "DAY OF SHIFT" NEEDS CONTACT:** Jesse Bolling | (334) 304.0575

**LOCATION:** California Room on B Concourse

**DAY OF YOUR SHIFT:** Once you have parked you will need to get your gate pass that will allow you access through the SECURITY CHECK POINT. All volunteers need to check-in at BANK 4 at Delta's main level ticket counter. The monitor above the position will be labeled GATE PASS CHECK-IN. Be sure to tell the Agent you are volunteering in the military lounge and need to pick up a gate pass. You will need to show a photo ID to get your pass and once again

when you go through the check point. The Agents in the lobby have been briefed on these procedures; hopefully you won't have any problems, but if you do, please look for a Passenger Service Agent in their red coat.

**PHOTO ID:** The name you use to sign-up must match the ID you are going to show to get through Security. Children without a photo ID may be escorted through with an adult.

**FOOD:** The lounge welcomes ALL types of food, especially homemade, fresh food! You may take your food directly to the lounge provided it will be allowed through Security. If not, DELTA DASH is located right before you enter the lower level curbside area. Please note, all food items must be wrapped, dated and marked with the donor's information, i.e., name and address.

**TOYS:** The lounge will accept whatever one is willing to donate.

**PARKING for retirees:** 1) Park at the GO for free and ride the employee bus to the terminal. **Note:** To park here you MUST HAVE your retiree badge with you. 2) Park at the airport. **Note:** As of this printing, Delta has not received confirmation from the city for parking passes, so check at the end of your shift to see if they are available.

Thank you in advance for helping to honor our Military during this holiday season. They have waited a long time to come home to their loved ones and this opportunity allows us to thank them for their sacrifices. Our time and donations may seem small, but if you can put a smile on one of their faces, that is huge!

*The greatest gift you can give someone is your time. Because when you give your time, you are giving a portion of your life you will never get back.*

~ Rick Warren, Author ~



UNDER OUR WINGS



**cure**  
CHILDHOOD CANCER

No one believes bigger than  
a child who survives Cancer.



DCW LIAISONS to CURE CHILDHOOD CANCER

Kathy Larkin ~ kslarkin@att.net ~ (770) 333.8688

Kathryn Wilson ~ kew49@comcast.net ~ (404) 502.3304

We want to thank everyone for a great Bazaar. We went home with only a few items that we will take to Scottish Rite Hospital on December 7<sup>th</sup> where we will host a "Tea at Two." The tea will be held in the inpatient and outpatient areas of the hospital.

At the Bazaar we made enough money from sales and donations to allow us to serve at least three lunches, possibly a fourth, next year at both Egleston Hospital and Scottish Rite Hospital. We also received over \$500 in gas/gift cards and are still getting a few in the mail.

We bought 60 stockings again this year for the CURE children and their siblings who will be in the hospital over the holidays. CURE will have the stockings filled by other volunteers to be passed out to the children.

For those of you who couldn't attend the November Bazaar, you still have an opportunity (from now through December 31<sup>st</sup>) to help make the lives of these families just a little easier. We ask you to please consider donating a \$10 gift card from a grocery store, Target, Walmart, gas station, etc. to help with our holiday initiative for CURE. You may mail the card(s) to ... **Kathryn Wilson**, 1192 Longcourte Dr., Atlanta, GA 30327 or **Kathy Larkin**, 2170 Vinings North Ln., Smyrna, GA 30080. We also accept checks made payable to **Delta Clipped Wings**; please indicate "**CURE donation**" in the **FOR** portion of the check.

Once again, we THANK EVERYONE FOR ALL YOU DO FOR THE CURE CHILDREN. We simply could not do all we do without you!



Have a wonderful holiday season!!

Kathy and Kathryn

*No act of kindness, however small, is ever wasted.*

~ Aesop | Greek Fabulist ~





## atlanta humane society ★ ★ PETS FOR VETS ★ ★

www.atlantahumane.org/petsforvets  
DCW LIAISON to ATLANTA HUMANE SOCIETY  
Marti Wilson ~ monmuc1@att.net ~ (770) 565.0402



**Free pet adoptions for veterans and current members of our armed services.**

One of our many success stories ...



Ashley is a navy veteran who struggles with anxiety. Lately she has been home alone while her husband was at work and thought it would help if she had a companion, so she began her search for a companion who could bring her comfort. After doing a lot of research, she learned about the PETS FOR VETS program. While on the Atlanta Humane Society's (AHS) website, she saw Toph's photos and fell in love, so she decided to adopt him.

When she came in to meet Toph, the two bonded instantly! Toph has become a great companion for Ashley; he makes her feel safe when she is alone.

Note: Since the PETS FOR VETS program started in 2014, the AHS has been able to match 744 veterans with companions who are providing them comfort, love and joy this holiday season.

*Animals are such agreeable friends... They ask no questions, they pass no criticisms.*

~ George Eliot | English novelist (1819-1880) ~



Ladies Day Fund, Inc

FOUNDER AND PRESIDENT of LADIES DAY FUND, INC.  
Carole Lovelace ~ kismetxa@aol.com ~ (504) 598.5673  
www.ladiesdayfund.com

We would like to extend a heartfelt thank you to all who have remembered Ladies Day Fund (LDF) by sending in donations and membership dues for 2017. The memberships, donations from individuals and the generous help given from Clipped Wings made it possible to help many who needed assistance this year.

Among those receiving help were victims of the Texas and Florida hurricanes. And while it's been 12 years since Hurricane Katrina hit New Orleans, the challenges of rebuilding or restoring our homes from the destruction will never be forgotten!! Many flight attendants in 2005 felt it too painful to rebuild and instead chose to leave the city.

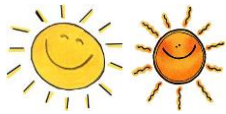
On behalf of the board of directors of Ladies Day ... continue to count your blessings, as we continue to count you as ours! We wish you and those you love a warm, loving, peaceful holiday season!

FYI: If you have not yet renewed your 2017 LDF membership, simply make your \$25 check payable to LADIES DAY FUND. Be sure to write **MEMBERSHIP 2017** on the **FOR** line and mail it to Ladies Day Fund, 1000 Bourbon St., #370, New Orleans, LA 70116.

For first time LDF members, a membership form is available on our website (www.ladiesdayfund.com) on the GET INVOLVED page. Please send your completed form and check to the address above.

A little funny to put  
a smile on your face!!!





## SUNSHINE CORNER

CHAIR ~ Carol Ellington ~ caepu@bellsouth.net ~ (678) 293.5912



Please continue to send Carol Ellington and Sue Zino (sszino45@gmail.com) any information regarding life events, e.g., births, marriages, illnesses, retirements, happy news, etc., so we may share it with our members.



## PILLOWS, BLANKETS AND MAGAZINES



Kathy Dillard Horner fell at her home on October 31<sup>st</sup> and fractured a vertebra. Her son, Paul, took her to the hospital; a procedure was done the following morning to stabilize the vertebra. On November 4<sup>th</sup> she was moved to ManorCare Rehab Center; she returned to her home on December 1<sup>st</sup>.

**Home address:** 4517 Lashley Ct., Marietta, GA 30068 | dillardhorner@bellsouth.net  
FAclass 09/02/69 | DCW President 2007-2009



On October 16<sup>th</sup>, Joy Moore Callahan's husband, retired Delta pilot Whit, had a mild stroke. Joy reports: *The only physical effect are 3 fingers on his right hand! He is scheduled for a heart catheterization on December 18<sup>th</sup> to check for blockage and will have surgery on January 24<sup>th</sup>.*

**Address:** 1895 Barnes Mill Rd., Marietta, GA 30062  
joycall1@aol.com | FA class 09/17/1979



We recently learned from Marty Williams Gardner's husband, Jim, that she is suffering from Alzheimer's which is very frustrating for her. He added, *however, she still has a great smile for everyone.* Jim has enrolled her in an adult memory class and while the class will not stop the progression of the disease, it helps her to temporarily cope.

If you are interested in visiting, please call ahead to ensure they are home (770.955.3737).

**Address:** 3371 Turtle Lake Dr., Marietta, GA 30067-5091 | mailforjim@yahoo.com  
FA class 11/01/1954 | DCW President 1973-74

## IN LOVING MEMORY OF...

We would like to thank the following people who made donations IN LOVING MEMORY OF two long-time members, Jean Allen Scherer and Cathie Crombie Pitts.

*Memories are the treasures that we lock deep within the storehouse of our souls.*

~ Becky Aligada ~

**Jean Allen Scherer**



11/14/ 1927 ~ 08/26/2017

**DCW members**  
Christine Lambert  
Suzi Modisett

**Cathie Crombie Pitts**

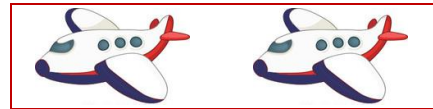


04/04/1927 ~ 09/13/2017

**DCW member**  
Betty Gwynn



## FLYING HIGH



John with Ed Bastian  
Delta Chief  
Executive Officer

### CHAIRMAN'S CLUB *Extraordinary People Deserve Extraordinary Recognition* 2017 HONOREE JOHN SLONE



**A BRIEF HISTORY:** In 1997, Delta Air Lines' executives decided to recognize 100 of their top employees. They understood then, as they do today, that our people make us successful. They wanted to show their appreciation for all the hard work and dedication Delta employees demonstrate on a daily basis. From this idea, Delta Air Lines developed the Above and Beyond program, which eventually transformed into the Employee Recognition Department.

For 21 years, the Chairman's Club has been the most prestigious corporate recognition event at Delta Air Lines. The Chairman's Club is unique in that our members are nominated by their peers and validated by Delta leaders. Each year the Chairman's Club has recognized the top 100 employees who consistently demonstrate the Delta Difference to all our customers, coworkers and the communities we serve. Our honorees are leaders in demonstrating Delta's most important behaviors and are the embodiment of Delta's Rules of the Road. A Delta employee can only be inducted into the Chairman's Club once in their entire Delta career, but once they are in the Club, they are members for life.

On November 9<sup>th</sup> Delta celebrated all the honorees at a gala hosted by senior leaders at the Delta Flight Museum.

**Please join us in congratulating DCW member John Slone for being one of only 100 employees\* inducted into Delta's 2017 Chairman's Club!!**

John shared the following with us ... *I have been on this journey for over 41 years and I feel truly blessed to be working for the greatest global airline in the world, Delta Air Lines!!! The 2017 Chairman's Club Gala was indeed a special night! It was an honor and a humbling moment to walk down the Red Carpet with hundreds of friends and family members cheering us on as we entered Hangar 1 ... it was a **Delta Proud, cherished memory that will last forever!!!** The award presentation, beautiful speeches, dinner and dance celebration went on until midnight, a perfect evening! Sincerely, John*

**Address:** 505 Loridans Dr. NE, Atlanta, GA 30342 | jrslope@comcast.net | FA class 03/29/1976

Note 1: In 2018 Delta will send all the honorees to Toulouse, France to take delivery of a new Airbus 350 and fly it home to Atlanta.

Note 2: \* This year's honorees represented 27 Delta stations in three countries with a combined average of 21 years of service. Twelve of the honorees have served Delta for at least 35 years.



What does it take to be a Delta Air Lines flight attendant? In the 12-episode miniseries, **EARNING OUR WINGS**, journey with flight attendants through the grueling eight-week training program that tests their limits in order to become the safety experts and customer service professionals of Delta. Videos may be viewed at <http://news.delta.com/category/earning-our-wings> or on Deltanet.

**EARNING OUR WINGS**



For retirees who would like to recommend someone for the FA position, you cannot use the online form. Instead, you need to send your referrals through email to Shawn Houman (Mary.Houman@delta.com). Shawn is AA to Allison Ausband, Senior Vice President ~ In-Flight Service.

The videos mentioned above are great for anyone who wants to be a Delta flight attendant to watch.





THE SKY IS NOT THE LIMIT: BREAKING THE COLOR BARRIER  
Exhibit open from November 2, 2017 through March 2018



L→R: Capt. John Bailey, F/O Jon Graham, F/O Doug Hill, Capt. Brian Todd, F/O Dana Nelson, F/O Marx Davis, ca. 2002

The Delta Flight Museum is excited to announce its next temporary exhibition, *THE SKY IS NOT THE LIMIT: BREAKING THE COLOR BARRIER*. By telling the story of four of Delta's African American pilots, this exhibition will explore the challenges of being a pilot of color.

Text from the exhibition:

*Today, pilots come from many different backgrounds, but through most of the 20th century white males dominated the profession almost to the complete exclusion of pilots of color. There were, however, incredible exceptions. In aviation's fledgling days, barnstormer Bessie Coleman\*, of African and Native American descent, challenged the idea of who could or should be a pilot. For Coleman and those pilots of color who followed her, becoming a pilot involved*

*an additional challenge beyond the hard work needed to learn how to fly, it required battling the forces of prejudice at every step.*

In 1968, when Delta Air Lines hired Sam Graddy, he became the first African American pilot for the airline. He received a congratulatory letter\* from his college alma mater which celebrated, not only his personal accomplishment but, how his achievement served as an inspiration for "minority youth the world over."

\* To read the letter sent to Sam ... <http://www.deltamuseum.org/about-us/blog/from-the-hangars/2017/10/24/new-exhibition-preview-the-sky-is-not-the-limit>

\* To learn more about Bessie Coleman ... <http://pioneersofflight.si.edu/content/bessie-coleman-0>



**Delta to match miles donated to Fisher House Foundation and Luke's Wings to support military, veterans, families**

*Over the past three years, the airline and its customers have donated more than 138 million miles.*



This November, Delta Air Lines is honoring veterans, active service members and their families by matching customer-donated miles to Fisher House Foundation's Hero Miles program and Luke's Wings up to a total of 10 million miles through SkyWish, the charitable arm of SkyMiles - Delta's loyalty program.

Using miles donated through SkyWish\*, Fisher House Foundation's Hero Miles program and Luke's Wings can connect members of the military and their loved ones while they undergo treatment and recovery by providing air travel to injured, ill or wounded service members and veterans, along with their families. Over the past three years, Delta and its customers have donated more than 138 million miles to these organizations.

\* [www.delta.com/mypromos/aceterms.action?offer=skywish\\_veterans\\_promo%20](http://www.delta.com/mypromos/aceterms.action?offer=skywish_veterans_promo%20)

"We are extremely grateful to the men and women who currently serve and have served our country. This November and throughout the year, Delta is proud to support members of the military and their families," Tad Hutcheson, Delta's Managing Director - Community Engagement. "The need is great when it comes to travel assistance for these heroes and their families. Through our partnerships with Fisher House Foundation and Luke's Wings, and working alongside our customers, we are able to connect injured service members and veterans with their families as they undergo medical treatment."

Serving more than 28,000 families in 2016 alone, Fisher House Foundation provides "a home away from home" for families of patients receiving medical care at major military and VA medical centers, by hosting them at no cost at one of the 72 Fisher Houses throughout the United States and Europe. Delta has also supported construction of the VA Long Beach Fisher House in Long Beach, Calif., and a second Fisher House facility at Joint Base Lewis-McChord in



Seattle. Additionally, Delta employees volunteer at Fisher Houses across the country, bringing cheer to the families staying there.

Since its inception in 2008, Luke's Wings has enabled families to travel to be with their loved ones during hospitalization and treatment of post-9/11 combat wounded service members, both domestically and internationally. In 2017, Luke's Wings expanded its mission to service the loved ones of wounded, ill and injured service members recovering at military medical centers, as well as combat injured veterans who need travel to treatment facilities for follow-up care. To date, Luke's Wings has booked one third of its flights using miles donated through Delta's SkyWish program.

Supporting active military and veterans is a key pillar of community engagement at Delta. Along with Fisher House Foundation and Luke's Wings, Delta also supports the Congressional Medal of Honor Foundation, Marine Toys for Tots, Serving Our Troops, the USO and airport military lounges, including the Freedom Center in Detroit and the Minnesota Armed Forces Service Center. Alongside other volunteer opportunities, employees can volunteer as a part of the **Honor Guard\***, a group that meets incoming flights and pays respect to those who have made the ultimate sacrifice for their country. In addition, about 3,000 Delta employees are members of the U.S. Armed Forces and approximately 10,000 veterans are employed at Delta.

\* [news.delta.com/honoring-fallen-defenders-freedom](http://news.delta.com/honoring-fallen-defenders-freedom)

To review the SkyWish program terms and conditions and to donate miles, go to [www.delta.com/veterans](http://www.delta.com/veterans).

**\*\* About Fisher House Foundation | [www.fisherhouse.org](http://www.fisherhouse.org)**

Fisher House Foundation is best known for a network of comfort homes where military and veterans' families can stay at no cost while a loved one is receiving treatment. These homes are located at major military and VA medical centers nationwide, and in Europe, close to the medical center or hospital it serves. Fisher Houses have up to 21 suites, with private bedrooms and baths. Families share a common kitchen, laundry facilities, a warm dining room and an inviting living room. Fisher House Foundation ensures that there is never a lodging fee. Since inception, the program has saved military and veterans' families more than an estimated \$360 million in out of pocket costs for lodging and transportation.

Fisher House Foundation also operates the Hero Miles Program, using donated frequent flyer miles to bring family members to the bedside of injured service members as well as the Hotels for Heroes program using donated hotel points to allow family members to stay at hotels near medical centers without charge. The Foundation also manages a grant program that supports other military charities and scholarship funds for military children, spouses and children of fallen and disabled veterans.

**\*\* About Luke's Wings | [www.lukeswings.org](http://www.lukeswings.org)**

Luke's Wings was created in 2008 as an organization dedicated to the support of service members who have been wounded in battle. Recognizing the immediate need for families to be with their loved ones at such a difficult time, Luke's Wings provides families with the means to visit during the service member's hospitalization and rehabilitation. In 2012, Luke's Wings expanded their program to aid veterans in hospice care by providing flights for loved ones to be bedside as the service member transitions; serving as a final salute to service.

By purchasing travel agency services and travel tickets for loved ones, Luke's Wings provides an immediate and invaluable service to the families of our men and women at arms while also helping to encourage and motivate the service member's recovery.



**DELTANET**



**ARE YOU HAVING LOGIN PROBLEMS?**

Jon Maynard, 2<sup>nd</sup> Vice President of Delta National Pioneers, shared the following information with us a few weeks ago. *I have received a report from one of our Yellowbird Pioneer members. He has been told by the Delta IT Service Desk in Atlanta there was glitch of some kind which caused thousands of passwords to become invalid. Unfortunately, all the passwords affected belonged to retirees!!*

*If this happens to you, it will be necessary for you to reset your password. If you are having difficulty accomplishing this, contact the IT Service Desk at (404) 714.4357 or chat live with a specialist at <https://serviceDesk.delta.com>.*

# TRAVELNET

Report by Suzi Modisett ~ VICE PRESIDENT MEMBERSHIP/WEBMASTER ~ tsmodi@bellsouth.net ~ (404) 355.6559

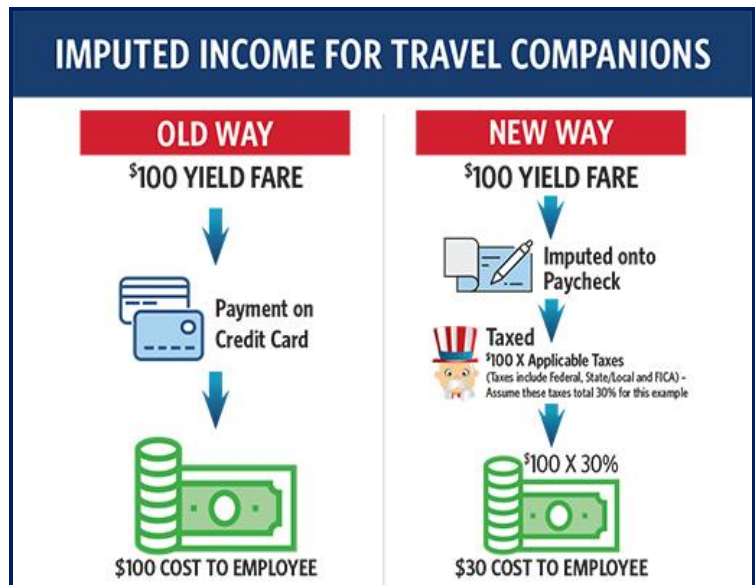
## COMPANION PASSES: Imputed Income Replaces Yield Fare for Travel Companions

Several people have asked us questions about the new companion/buddy pass changes, here is a refresher for you. According to IRS regulations, the value of travel (mileage-based yield fare) by your travel companions must be treated as income and is taxed according to normal wage taxes as set by the IRS. This is the same process that is used for employees with domestic partners.

As of May 25, 2017, employees/retirees now pay taxes on the yield fare **AFTER** travel is completed (the new way) rather than paying the full value of the yield fare itself **BEFORE** travel (the old way). With the new way, the ultimate cost to the employee/retiree is **always less** than what it would have been with the old way.

It is up to the pass holder to collect from their companions.

The chart to the right is an example **only**; it is not representative of all employees and situations.



- Employees see the taxed amount in their monthly paychecks as imputed income (non-cash pay in year-to-date amounts).
- Retirees with travel companions are invoiced for their companion pass travels.
- Generally, imputed income will be included in an active employee's paycheck within two pay periods from the travel date.
- Imputed income for companion pass travel is posted two calendar days after the date of travel.
- For inactive or retired employees, imputed income will be reported annually on a 1099 form.

To keep up with values reported as *imputed income* check TravelNet throughout the year. From the **MANAGE MY ACCOUNT** tab, click on **VIEW IMPUTED INCOME** from the dropdown box. Enter the year you want to see and click on **GET IMPUTED INCOME**.

# TRAVELNET

Leisure Travel | Manage My Account | Tools | [Get Help](#) | [Go Mobile](#)

## Manage My Account

### IMPUTED INCOME

Imputed income for pass travel is posted two calendar days after the date of travel. The value of the travel is calculated based on yield fare. Generally, imputed income will be included in an active employee's paycheck within two pay periods from the travel date. For inactive or retired employees, imputed income will be reported annually on a 1099 form. If you have questions, use the Contact Us link or call 1-800-MY DELTA (1-800-693-3582).

Select Year: 2017

[Get Imputed Income](#)

After you select the year, if you have any imputed income, below is an example of what you see.

## Manage My Account

### IMPUTED INCOME

Imputed income for pass travel is posted two calendar days after the date of travel. The value of the travel is calculated based on yield fare. Generally, imputed income will be included in an active employee's paycheck within two pay periods from the travel date. For inactive or retired employees, imputed income will be reported annually on a 1099 form. If you have questions, use the Contact Us link or call 1-800 MY DELTA (1-800-693-3582).

Select Year: 2017 ▾

**Get Imputed Income**

Pass Rider #	Departure Date	Origin/Destination	Amount (\$)
004248200-03	10/02/2017	LGA / ATL	27.62
004248200-03	09/27/2017	ATL / LGA	27.62
004248200-03	08/04/2017	LGA / ATL	27.62
004248200-03	06/28/2017	ATL / LGA	27.62
004248200-03	06/05/2017	PHL / ATL	24.14
004248200-03	06/02/2017	ATL / PHL	24.14
Total:			158.76

## BUDDY PASSES: Changes that will become effective some time in 2018

- Until technology is in place, there is no set date for the change.
- Once technology is in place, credit card functionality will no longer be a choice and employees will begin to pay required fares and fees via payroll deduction.
- The new requirements will help reduce the opportunity for buddy passes to be bartered/sold to third parties, often by non-employee brokers who use the credit card functionality to facilitate their theft from Delta.
- Eligible retirees will be billed for Buddy Pass and non-dependent travel with a 90-day repayment window.
- **Pass riders will be responsible for reimbursing the employee/retiree.**

Questions? Call the Employee Service Center at 1.800.MY.DELTA (1.800.693.3582) between 8am and 5pm ET, Monday through Friday. Once in the system and connected to a "rep," ask to talk to the travel department.

## MEMBERSHIP

VICE PRESIDENT MEMBERSHIP ~ Suzi Modisett  
tsmodi@bellsouth.net ~ (404) 355.6559



**The "RED BOOK" Directory will be mailed the last week of December.**



- ❖ 736 members renewed in time to be included in the 2017-2018 directory which was delivered to the printer the first part of November!
- ❖ 193 members have opted out of receiving a RED BOOK and use our online directory instead.
- ❖ A few extra directories have been ordered to accommodate NEW members during the year.
- ❖ Please check your directory entry. We do our best to catch errors, but some slip through.
- ❖ "Bumped" members remain in our database until they renew again.

To Renew: Print a membership form posted on our website under "Forms" and mail to  
Delta Clipped Wings, Inc., PO Box 19773, Atlanta, GA 30325-9773

**We welcome renewal dues throughout the membership year.**

**YOU REALLY SHOULD CHECK OUT THE ONLINE DIRECTORY**

The online directory is ALWAYS CHANGING and is the BEST SOURCE for current member information.

While we have 736 members in the RED BOOK, there are actually 817 "members" listed in the online directory.

Why? We have **7 different groups** of members which allow us to control which member/supporter group receive our emails and event invitations. The group name is listed in everyone's online profile.

**ALL 7 GROUPS ARE LISTED IN THE ONLINE DIRECTORY**

**Those IN the RED BOOK**

1. MEMBER Group: They were/are employed by In-Flight Service (IFS) as a flight attendant (FA)
2. HONORARY Group: They were employed by IFS as a FA and have 50 or more DCW membership years
3. ADMIN Group: Select DCW members with access to the database

**Those NOT IN the RED BOOK**

4. DECEASED Group: Those from the Member Group who were in good standing with DCW at the time of their passing
5. DAL Group: Friends who are/were employed by Delta Air Lines, but not as a FA
6. FRIENDS Group: Friends who love us, but aren't/weren't employed by DAL
7. CHARITY/LIAISON Group

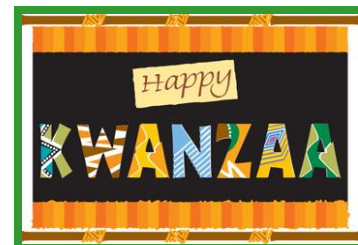
PLEASE edit your own profile online to reduce the amount of our volunteer hours!

If you find you can't do it, contact Suzi Modisett (tsmodi@bellsouth.net) or Sue Zino (sszino45@gmail.com) ASAP with informational changes ~ ESPECIALLY EMAILS ~ so you can continue to receive your monthly newsletter and informational emails without delay.

  	WELCOME NEW MEMBERS		  
<p>[R] Anne Wagner Condon (Billy)   BD 03/14, FA class 01/30/1967 780 Woodward Rd., Charleston SC 29407   C (404) 518.4508, anniewj@aol.com</p>			
<p>[A] Madeline Griley Durr (Tom)   BD 03/02, FA class 03/30/1970 6745 Sunbriar Drive, Cumming, GA 30040   H (770) 886.9324, C (404) 513.4148, Madydurr@bellsouth.net</p>			
<p>[R] Barbara McPherson Ellington (John)   BD 01/04, FA class 11/24/1969 412 Mountain Preserve Pkwy., Crab Orchard, TN 37723   H (931) 707.2663, C (615) 898.7476, bjellink@frontier.com</p>			
<p>[R] Billie Sheets Gaylord   BD 12/03, FA class 11/22/1971 54 Shadow Lake Dr. SW, Lilburn, GA 30047   H (770) 923.7898, C (770) 309.5449, billie.gaylord@yahoo.com</p>			
<p>[R] Lisa Queen Jensen   BD 07/22, FA class 04/22/2011 10019 Lenox Street, Clermont, FL 34711   lisa28r@aol.com</p>			
<p>[A] Glenda Langley Keller (Larry)   BD 12/03, FA class 03/05/1973 4828 Sturbridge Ln., Memphis, TN 38141   C (901) 604.0554, luriod@me.com</p>			
<p>[R] Diana Mason Kirk (Robert)   BD 11/12, FA class 11 /18/1974 6029 Fairing Drop, Lithonia, GA 30038   H (678) 526.9652, C (678) 849.6768, dianathelady@aol.com</p>			
<p>[A] Debbie Seoane (Carlos)   BD 12/01, FA class 11/06/1986 3805 Stonebriar Ct., Duluth, GA 30097   C (678) 773-4788, debbieseoane5@gmail.com</p>			
<p>[A] Laure Skluzacek (Michael Mairine)   BD 04/09, FA class 01/07/1985 3628 Kimbrough Pt., Douglasville, GA 30135   C (614) 439.1818, laureskluzacek@yahoo.com</p>			
<p>[R] Carol Beaird Welsh   BD 11/03, FA class 03/01/1976 28 Atridge Dr., Marietta, GA 30068   H (770) 575.1468, C (770) 851.2990, cbwelsh28@att.net</p>			

*May lovely, happy times decorate your holiday season,  
May warm, special memories brighten your new year,  
May the wonder of the season be with you forever.*

YOUR DELTA CLIPPED WINGS BOARD WISHES YOU AND YOURS  
A PEACEFUL AND LOVING HOLIDAY SEASON.







On March 23, 2018 Delta Clipped Wings, a 501(c)(3) organization, will host its annual charity event to support the following four charities:

- 1) ***CURE Childhood Cancer*** ~ an organization dedicated to conquering childhood cancer through research, education, and support of patients and their families
- 2) ***Ladies Day Fund, Inc.*** ~ an organization assisting active and retired Delta flight attendants in need due to catastrophic illness or events.
- 3) ***Pets for Vets (Atlanta Humane Society)*** ~ A program initiated by the Atlanta Humane Society to thank Veterans for their service by providing free adoptions to Veterans.
- 4) ***The Breast Cancer Research Foundation*** ~ an organization dedicated to achieving prevention and a cure for breast cancer by providing critical funding to leading medical centers worldwide for research, and increasing public awareness about good breast health. A minimum of 85 cents of every dollar donated goes to these programs.

Our fundraiser will include a silent auction and a raffle featuring products and services donated by our community business supporters. Each donation will be displayed and identified during our event, acknowledged in our monthly newsletter to our 750+ members, and supported by a tax-deductible receipt. We are asking for your donation of products and/or services to assist us in maximizing our contributions to these four charities. Cash donations (checks) should be made out to “Delta Clipped Wings.”

Our success is based on the generosity and support of the business community. All proceeds from this event will go to the above-named charities. Your consideration and contribution are greatly appreciated.

If you have any questions, please contact one of us.

Thank you,

*Retta Christoforatos*  
Chairman of the Board  
(770) 597.3054

*RoyAnne Donnelly*  
Co-President  
(770) 855.5476

*Donna Wilson*  
Co-President  
(770) 957.6832





A Non-Profit 501(c)(3) Organization

## DELTA CLIPPED WINGS DONATION FORM

### INFORMATION FOR DONATED ITEM

Item: \_\_\_\_\_

Description, Restrictions, Expiration Date: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Value: \_\_\_\_\_

### INFORMATION FOR BUSINESS OR INDIVIDUAL DONOR MAKING THE DONATION

(Please put the exact, FULL name of the business or individual making the donation)

Business or Donor Name: \_\_\_\_\_

Person Authorizing Donation: \_\_\_\_\_

Business or Individual's Address: \_\_\_\_\_

\_\_\_\_\_

Donor's Phone **and** Email: \_\_\_\_\_

### DELTA CLIPPED WINGS SOLICITOR'S INFORMATION

DCW Member's Name, \_\_\_\_\_

Phone **and** Email: \_\_\_\_\_